

Date	Category Direct / Indirect	Type	Location	Complaint Investigation
31/01/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
10/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
17/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
17/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
25/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
25/02/2019	Complaints Line	Blasting	Ridge Road	Investigation revealed a blast was fired at MCO on 25/02/2019. Overpressure and vibration results within compliance limits.
26/02/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
18/04/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
23/04/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
4/05/2019	Complaints Line	Noise	Saddlers Creek Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
5/05/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
8/05/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
14/05/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
15/05/2019	Complaints Line	Noise	Ridge Road	Complaint was made in retrospect. No investigation conducted.

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19/05/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
1/06/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
2/06/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
4/06/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
16/06/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
16/06/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
25/06/2019	Complaints Line	Noise	Winchester Crescent	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels.
25/06/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
25/06/2019	Complaints Line	Noise	Ridge Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable Noise levels. Operational adjustments were made.
27/06/2019	Complaints Line	Dust	Ulan Road	Investigation revealed no unusual mining operations were occurring at the time. Monitoring results indicated acceptable air quality levels.
1/07/2019	Complaints Line	Noise	Ridge Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
1/07/2019	Direct Line	Blasting - Air Quality	Ridge Road	Investigation indicated a blast was fired at MCO on 01/07/19. Monitoring results indicated acceptable air quality results.
6/07/2019	Complaints Line	Noise	Ridge Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
13/07/2019	Complaints Line	Dust	Ulan Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable air quality levels.

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16/07/2019	Complaints Line	Noise	Saddlers Creek Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made.
17/07/2019	Complaints Line	Noise	Ridge Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
20/07/2019	Complaints Line	Noise	Ridge Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels. Operational adjustments were made.
2/08/2019	Complaints Line	Noise	Ridge Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
25/08/2019	Complaints Line	Noise	Spring Creek Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
23/09/2019	Complaints Line	Noise	Spring Creek Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
29/09/2019	Complaints Line	Noise	Spring Creek Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
20/10/2019	Complaints Line	Air (Odour)	Ridge Road	Investigation indicated no unusual mining operations were occurring at the time.
26/12/2019	Complaints Line	Noise	Spring Creek Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.
28/12/2019	Complaints Line	Noise	Spring Creek Road	Investigation indicated no unusual mining operations were occurring at the time. Monitoring results indicated acceptable noise levels.